

Please fill in the form and email to service@thomsongroup.com.au and/or send along with the unit to TES

Service type: <input type="checkbox"/> Repair <input type="checkbox"/> Service Contract <input type="checkbox"/> Rental <input type="checkbox"/> Warranty <input type="checkbox"/> Other			
Company Name:			
Requestor Name:			
Requestor Contact No.:		Email:	
Site Contact Name:			
Site Contact No.:		Email:	
ETA at TES workshop:			
Date to be Returned:			
Method of return/shipping:		Freight company name	Frigh company account number
Equipment Details:			
Model and Make:		Serial number:	
Accessories:		Under warranty?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Voltage:		Decontaminated?	<input type="checkbox"/> Yes <input type="checkbox"/> Not Applicable
Description of fault(s):			
Parts required:			Charge to:
Qty	Part No.	Description	<input type="checkbox"/> Customer
			<input type="checkbox"/> Agreement No.
			<input type="checkbox"/> Warranty
			<input type="checkbox"/>
			<input type="checkbox"/>
Notes:			
IMPORTANT:			
<ul style="list-style-type: none"> ▪ Minimum 2 to 4 hours of labour fee for assessment and fault finding is chargeable, according to instrument model and type, unless agreed different. ▪ If applicable, instruments must be decontaminated before delivery to TES. ▪ For safety purposes, please use proper danger, out of service, or any suitable tag on the equipment. 			
Completed by signature:			Date:

TES Enquiry No.: for internal use